



## USING THE AIG TRAVEL ASSISTANCE SITE

- Go to the AIG Travel Assistance website at <http://aig.com/us/travelassist>
- If you have a username and password, **log in**; otherwise, click the **Register Here** button and create an account with your organization's policy number.

The screenshot shows the AIG Travel Assistance website. On the left, there is a banner for the 'New feature in our Travel Assistance app' by Geosure, with download links for the App Store and Google Play. On the right, there is a 'LOGIN' section with fields for 'Username (email address):' and 'Password:', a yellow 'LOGIN' button, and links for 'Forgot Password?' and 'Register Here' (which is circled in red).

- A registration page will appear, and you will need to enter your first and last name, your work email twice and your company's policy number. Then select **Submit**.

### Travel Guard Assistance Website

#### Register

To complete registration, fill in the information below and then click 'Submit' at the bottom of the form.

First Name: \*

Last Name: \*

Username (email address): \*

Confirm username (email address): Username (email address): \*

Policy Number: \*  
(Please make sure that extra spaces are removed before or after characters (e.g., if you copy and paste policy number please delete extra spaces that may have carried over))

**SUBMIT** **CANCEL**

Please click on the Submit button after filling out the above required information. You will receive an automated email with a temporary password to access the secure website.

- You should receive an email with a temporary password. You will be prompted to create a new password upon logging in for the first time.

## SIGNING UP FOR NEWSLETTERS, ALERTS AND INCIDENTS

- Once you have logged into the website, click on the **Alerts** button at the top of the page.



### Subscribing to the Global News Watch newsletter

- To sign up for daily Global News Watch newsletter, click on the **Global News Watch Alerts** section, then click **Subscribe**.

### Alerts

You may subscribe to the various alert options below to receive current news and information from our website.

<b>Global News Watch Alerts</b>	⊖
Sign up to receive our daily email, Global News Watch, this provides a snapshot of global security and travel issues in a simple format to keep you abreast of global events.	
<b>SUBSCRIBE</b>	
<b>Security Travel Alerts for your trip</b>	⊕
<b>Editorial Alerts</b>	⊕

### Alert subscriptions

- To sign up for Travel Alerts, click on the **Security Travel Alerts for your trip** section.
- Select the **travel destinations** you wish to receive Alerts for. To select multiple countries, hold down the CTRL key when making your selections.
- Check the boxes to receive **Country Alerts** and/or **Incident Alerts**.
- If you want to receive Alerts for only a certain period of time, enter your **travel dates**; otherwise, leave them blank to receive them indefinitely.
- After you have made your selections, click **Subscribe** to begin receiving Alerts.



Subscribe, unsubscribe or modify security travel related alerts.

Travel Destinations: \*

Afghanistan, AFG  
Albania, ALB  
Algeria, DZA  
American Samoa, ASM  
Andorra, AND  
Angola, AGO  
Anguilla, AIA  
Antigua and Barbuda, ATG  
Argentina, ARG  
Armenia, ARM  
Aruba, ABW  
Australia, AUS  
Austria, AUT  
Azerbaijan, AZE  
Bahamas, BHS  
Bahrain, BHR  
Bangladesh, BGD  
Barbados, BRB  
Belarus, BLR  
Belgium, BEL  
Belize, BLZ  
Benin, BEN  
Bermuda, BMU  
Bhutan, BTN  
Bolivia, BOL  
Bosnia and Herzegovina, BIH

Select a travel destination(s) from a pick list.

Choose alert(s):\*

- ☐ **Country Alerts:** Concise alerts containing high security level developments.
- ☐ **Incident Alerts:** Event summaries containing low level security developments.

Travel Date :

Return Date :

If there are any high security level developments for your chosen travel destination(s), Alerts will only be sent during the chosen travel dates. If you do not input travel dates, alerts will be sent at any time if there are any high security level developments for chosen travel destination(s).

☒ Email Alerts

SELECT ALL

CANCEL

SUBSCRIBE

## Travel Guard<sup>®</sup>

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For further information or security support, please contact the AIG Travel security team at [aigtsoc@aig.com](mailto:aigtsoc@aig.com).

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