Covered prescription medications are available at participating pharmacies.

<table>
<thead>
<tr>
<th>Tier</th>
<th>Retail</th>
<th>Mail (up to a 90-day supply)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tier 1</td>
<td><strong>Up to a 30-day supply:</strong> $5 Copayment</td>
<td>$12.50 Copayment</td>
</tr>
<tr>
<td></td>
<td><strong>Up to a 90-day supply:</strong> $15 Copayment</td>
<td></td>
</tr>
<tr>
<td>Tier 2</td>
<td><strong>Up to a 30-day supply:</strong> $25 Copayment</td>
<td>$62.50 Copayment</td>
</tr>
<tr>
<td></td>
<td><strong>Up to a 90-day supply:</strong> $75 Copayment</td>
<td></td>
</tr>
<tr>
<td>Tier 3</td>
<td><strong>Up to a 30-day supply:</strong> $50 Copayment</td>
<td>$125 Copayment</td>
</tr>
<tr>
<td></td>
<td><strong>Up to a 90-day supply:</strong> $150 Copayment</td>
<td></td>
</tr>
<tr>
<td>Tier 4</td>
<td><strong>Up to a 30-day supply:</strong> $70 Copayment</td>
<td>$210 Copayment</td>
</tr>
<tr>
<td></td>
<td><strong>Up to a 90-day supply:</strong> $210 Copayment</td>
<td></td>
</tr>
<tr>
<td>Tier 5</td>
<td><strong>Up to a 30-day supply:</strong> 20% Coinsurance* up to $250 maximum per prescription or refill</td>
<td>20% Coinsurance* up to $750 maximum per prescription or refill</td>
</tr>
<tr>
<td></td>
<td><strong>Up to a 90-day supply:</strong> 20% Coinsurance* up to $750 maximum per prescription or refill</td>
<td></td>
</tr>
</tbody>
</table>

*Coinsurance is based on the full cost of the medication, up to a maximum dollar amount for each prescription. The full cost will be the lower of the participating pharmacy's retail price or the price of the medication at Harvard Pilgrim's discount rate.

Your plan has an annual out-of-pocket maximum, which is listed on the Schedule of Benefits. Once you have reached the out-of-pocket maximum (including Deductible, Copayment and Coinsurance amounts), your prescriptions are covered in full for the rest of the year with no other cost sharing required.

Visit [www.harvardpilgrim.org/2017Value5T](http://www.harvardpilgrim.org/2017Value5T) for participating pharmacy locations and mail order details. Be sure to show your Harvard Pilgrim ID card at the pharmacy to ensure you pay the correct cost-sharing amounts.
Language Assistance Services

Español (Spanish)  ATENCIÓN: Si usted habla español, servicios de asistencia lingúística, de forma gratuita, están a su disposición. Llame al 1-888-333-4742 (TTY: 711).


Kreyòl Ayisyen (French Creole)  ATANSYON: Si nou palé Kreyòl Ayisyen, gen asистans pou sèvis ki disponib nan lang nou pou gratis. Rele 1-888-333-4742 (TTY: 711).

繁體中文 (Traditional Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-333-4742 (TTY: 711)。


Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-333-4742 (телетайп: 711).

العربية (Arabic) إنذار: إذا أتت تكلم اللغة العربية، خدمات المساعدة اللغوية متوفرة لك مجاناً. 1-888-333-4742 (TTY: 711)

 checkBox (Cambodian) ការជួសជុលអំពីការជួយសំរាប់អ្នកអង្ករ។ ឈ្នះទូរស័ព្ទទូរស័ព្ទសំរាប់សំរាប់អ្នកអង្ករ 1-888-333-4742 (TTY: 711)

Français (French) ATTENTION: Si vous parlez français, des services d’aide linguistique vous sont proposés gratuitement. Appelez le 1-888-333-4742 (ATS: 711).

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l’italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-333-4742 (TTY: 711).

한국어 (Korean) '알립': 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-333-4742 (TTY: 711) 번으로 전화해 주십시오.

ελληνικά (Greek) ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, υπάρχουν στη διάθεσή σας δωρεάν υπηρεσίες γλωσσικής υποστήριξης. Καλέστε το 1-888-333-4742 (TTY: 711).

Polski (Polish) UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-333-4742 (TTY: 711).

हिंदी (Hindi) ध्यान दिनिए: अगर आप हिंदी बोलते हैं तो आपके लिए भाषाकी सहायता मुफ्त में उपलब्ध है। जानकारी के लिए फोन करें: 1-888-333-4742 (TTY: 711)

ગુજરાતી (Gujarati) ધ્યાન દીનો: તમારી ગુજરાતી બોલતા હેઠળ તમે આપને માત્ર સાહિત્યિક સહાય તક મહત્વ નથી ઉપલબ્ધ છે. ભાષા સહાય માટે ફોન કરો: 1-888-333-4742 (TTY: 711)

ລາວ (Laotian) โปรดทราบ: ถ้าคุณ говоритеภาษาลาว, บริการความช่วยเหลือฟรีในสถานการณ์ฉุกเฉิน, ได้แก่ การรักษา, การปรับตัวในสถานที่ใหม่. โทร 1-888-333-4742 (TTY: 711).

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-888-333-4742 (TTY: 711).


(Continued)
General Notice About Nondiscrimination and Accessibility Requirements

Harvard Pilgrim Health Care and its affiliates as noted below ("HPHC") comply with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HPHC does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

HPHC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, other formats)
- Provides free language services to people whose primary language is not English, such as qualified interpreters.

If you need these services, contact our Civil Rights Compliance Officer.

If you believe that HPHC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Compliance Officer, 93 Worcester St., Wellesley, MA 02481, (888) 750-2074, TTY service: 711, Fax: (617) 509-3085, Email: civil_rights@harvardpilgrim.org. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Civil Rights Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
(800) 368-1019, (800) 537-7697 (TTY)
