The AIG Benefits Travel Assist℠ Advantage

With today’s political, environmental, cultural and technical instabilities, the world is riskier than ever. From crime and health hazards to natural disasters and social unrest, you can experience a range of threats during business travel.

With the AIG Benefits Travel Assist℠ program, you can feel confident knowing that your employer has the flexibility and global reach to respond to a full range of traveler needs.

This brochure provides a brief description of your Travel Assistance Service Program. Services are provided only while the covered individual is more than 100 miles away from their residence (true, fixed, permanent home or permanent place of assignment) and participating in a College sponsored activity away from the policyholder premises. If on a College trip outside the United States, coverage is not provided in country of residence. For more detailed information on coverage, please call the number on your AIG/Travel Guard card.

Travel Accident/Medical Evacuation/Repatriation $250K - CALL FIRST!

www.aigbenefits.com
**VIP Concierge Services**

Put your plans in our hands. Our concierges are available 24/7 to respond to virtually any request — large or small.

- Restaurant referrals and reservations
- Event ticketing
- Ground transportation coordination
- Golf referrals/tee-time reservations
- Wireless device assistance
- Corporate event planning

**Travel Medical Assistance**

From physician referrals to coordination of medical evacuations, we attend to medical needs anywhere in the world.

- Emergency medical evacuation
- Referrals to hospitals and providers
- Emergency prescription replacement
- Medical case management
- Medical payment arrangements

**Worldwide Travel Assistance**

With your coverage through Ambassador, help is just a phone call away. Our assistance coordinators will arrange all your travel affairs and are always connected to the latest travel information.

- Lost/stolen baggage assistance
- Lost passport/travel documents
- ATM locator
- Roadside assistance
- Emergency telephone interpretation
- Legal referrals/bail bond

In 2013, our in-house travel assistance service center responded to more than **4.6 million** calls from customers around the world, handled more than 614,000 cases and processed more than 293,000 claims.1

**Identity Theft Assistance**

Trained representatives are available to take calls 24 hours a day, 7 days a week to assist you through the process of resolving any type of identity theft inquiry.

- Account activity monitoring
- Financial account investigation
- Credit review and fraud detector
- Social Security personal earnings and benefits statement assistance
- Criminal prosecution assistance

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1. Data provided by AIG for the year 2013.