The AIG Benefits
Travel Assist℠
Advantage

With today's political, environmental, cultural and technical instabilities, the world is riskier than ever. From crime and health hazards to natural disasters and social unrest, you can experience a range of threats during business travel.

With the AIG Benefits Travel Assist℠ program, you can feel confident knowing that your employer has the flexibility and global reach to respond to a full range of traveler needs.

AIG BENEFITS TRAVEL ASSIST℠
Services

Domestic Students Only
This brochure is a brief description of your Travel Assistance Service. Services are provided only while the covered individual is more than 100 miles away from their residence (true, fixed, permanent home) or permanent place of assignment, and participating in a school related activity away from the policy holder's premises and under the supervision of the policy holder. Coverage is subject to policy terms and conditions. For more detailed information on coverage, please call the number on your AIG Card.

Travel Accident/Medical Evacuation/Repatriation: $250K – CALL FIRST!

1. U.S. Travel Assistance Briefer, U.S. Travel Assistance, November 2009
2. Service is not available for residents in New York or for expedited in United States

Insurance underwritten by:
New York, New York
Policy series number: CI-180088
www.aigbenefits.com

AIG Benefit Solutions℠ is the marketing name for the domestic benefits division of American International Group, Inc.
The underwriting risks, financial and contractual obligations and support functions associated with products issued by National Union Fire Insurance Company of Pittsburgh, Pa., are the responsibility of National Union Fire Insurance Company of Pittsburgh, Pa., and are authorized to conduct business in the state of New York. Coverage may not be available in all states.

This is only a brief description of the coverage available. All products are subject to the policy terms, conditions, limitations, reductions, exclusions and termination provisions. Actual offerings may vary by group size and are subject to state insurance law, and the benefits/provisions as described may vary due to such law. Please see policy and certificate for details.

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AIG Benefit Solutions®
Travel Medical Assistance
From physician referrals to coordination of medical evacuations, we attend to medical needs anywhere in the world.

- Emergency Medical Evacuation
- Referrals to Hospitals and Providers
- Emergency Prescription Replacement
- Medical Case Management
- Medical Payment Arrangements

Worldwide Travel Assistance
With Ambassador, help is just a phone call away. Our assistance coordinators will arrange all your travel affairs and are always connected to the latest travel information.

- Lost/Stolen Baggage Assistance
- Lost Passport/Travel Documents
- ATM Locator
- Roadside Assistance
- Emergency Telephone Interpretation
- Legal Referrals/Bail Bond

Security Assistance Services
We're here to help you feel secure at home or while traveling. Regional and subject matter specialists are on call to assist with up-to-the-minute, destination-specific advisories.

- Security evacuation assistance with immediate, on-the-ground physical response
- 24-hour response services to assist employees and their families during an incident
- Security and safety advisories
- Global risk analysis
- Up-to-the-minute information on current world situations

VIP Concierge Services
Put your plans in our hands. Our concierges are available 24/7 to respond to virtually any request—large or small.

- Restaurant Referrals and Reservations
- Event Ticketing
- Ground Transportation Coordination
- Golf Referrals/Tee-Time Reservations
- Wireless Device Assistance
- Corporate Event Planning

In 2009, U.S. business travelers took 432 million trips—a significant number of which were within a heightened risk environment.¹

Identity Theft Assistance²
From process education to providing contact information for credit reporting agencies, trained representatives are here to take calls 24 hours a day, 7 days a week.

- Account Activity Monitoring
- Financial Account Investigation
- Credit Review and Fraud Detection
- Social Security Personal Earnings and Benefits Statement Assistance
- Criminal Prosecution Assistance

AIG BENEFITS TRAVEL ASSIST℠ ID CARD
Toll-Free/Fax: 1-877-244-6671
Collect/Reverse Charge outside the U.S.: +1-715-346-0859
Email: travelassists@aigbenefits.com

Contact is the result of:
- Emergencies
- Eligibility verification
- Doctor referrals
- Medical evaluations
- Repatriation of remains
- Benefit plan information and payments
- Assistance services

www.aigbenefits.com/travelassist

Med claims to: Chartis Akil Claims Dept., P.O. Box 26817 | Shawnee Mission, KS 66225-6817