The AIG Benefits Travel Assist™ Advantage

With today's political, environmental, cultural and technical instabilities, the world is riskier than ever. From crime and health hazards to natural disasters and social unrest, you can experience a range of threats during business travel.

With the AIG Benefits Travel Assist™ program, you can feel confident knowing that your employer has the flexibility and global reach to respond to a full range of traveler needs.

International Students Only
This brochure is a brief description of your Travel Assistance Service. Services are provided only while the covered individual is traveling a distance of more than 100 miles away from their residence (true, fixed, permanent home) or permanent place of assignment. If on a school trip outside of the United States, coverage is not provided in country of residence. For more detailed information on coverage, please call the number on your AIG Card.

Travel Accident/Medical Evaluation/Repatriation $250K - CALL FIRST!
**Assistance Services**

AIG Benefits Travel Assist® offers a broad spectrum of customer service and account support solutions worldwide. Through our six Assistance Centers located around the globe, we provide an array of services designed to help travelers cope with emergencies and simplify the travel experience.

**Travel Medical Assistance**

From physician referrals to coordination of medical evacuations, we attend to medical needs anywhere in the world.

- Emergency Medical Evacuation
- Referrals to Hospitals and Providers
- Emergency Prescription Replacement
- Medical Case Management
- Medical Payment Arrangements

**Worldwide Travel Assistance**

With Ambassador, help is just a phone call away. Our assistance coordinators will arrange all your travel affairs and are always connected to the latest travel information.

- Lost/Stolen Baggage Assistance
- Lost Passport/Travel Documents
- ATM Locator
- Roadside Assistance
- Emergency Telephone Interpretation
- Legal Referrals/Bail Bond

**Security Assistance Services**

We’re here to help you feel secure at home or while traveling. Regional and subject matter specialists are on call to assist with up-to-the-minute, destination-specific advisories.

- Security evacuation assistance with immediate, on-the-ground physical response
- 24-hour response services to assist employees and their families during an incident
- Security and safety advisories
- Global risk analysis
- Up-to-the-minute information or current world situations

**VIP Concierge Services**

Put your plans in our hands. Our concierges are available 24/7 to respond to virtually any request—large or small.

- Restaurant Referrals and Reservations
- Event Ticketing
- Group Transportation Coordination
- Golf Referrals/Tee-Time Reservations
- Wireless Device Assistance
- Corporate Event Planning

**Identity Theft Assistance**

From process education to providing contact information for credit reporting agencies, trained representatives are here to take calls 24 hours a day, 7 days a week.

- Account Activity Monitoring
- Financial Account Investigation
- Credit Review and Fraud Detection
- Social Security Personal Earnings and Benefits Statement Assistance
- Criminal Prosecution Assistance

In 2009, U.S. business travelers took 432 million trips—a significant number of which were within a heightened risk environment.1

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1. Visit the AIG Benefits Travel Assist® website for the latest travel information.

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**AIG BENEFITS TRAVEL ASSIST® ID CARD**

To contact a travel representative:

- Toll-Free (Free Phone within the U.S.): 1-877-244-6871
- Collect/Reverse Charge (outside the U.S.): +1-715-346-0859

Email: travelassist@aigbenefits.com

Contact us in the event of:

- Emergencies
- Eligibility verification
- Doctor referrals
- Medical evictions
- Imposition or removal
- Benefit plan information and payments
- Assistance services

Visit AIG Benefits Travel Assist® online at www.aigbenefits.com/travelassist

Mail claims to: Claims ABM Claims Dept., [P.O. Box 25607] | Streamwood, IL 60168-5607