

TRAVEL ASSISTANCE

NOTE: Travel assistance services shall correspond with the Group Travel Accident Coverage. In the case of Five Colleges, the travel assistance coverage is available when a covered person is on a “trip” as defined above under “Covered under what circumstances”. Travel must be 100 or more miles away from the eligible persons place of permanent assignment or residence. Exclusions and limitations of the Travel Accident Policy apply to benefits available under this coverage. Only Medical Evacuation and Repatriation provide any financial resources to the insured. All other services are “assist” only, using the insured’s own resources.

Medical Evacuation and Repatriation services must be directed by Chartis Ambassador Services for any benefits to be paid.

Services Offered	Chartis Ambassador Services
Emergency Medical Assistance	
• Medical referrals	Will assist in providing access to local doctors/facilities
• Medical monitoring	Will assist in providing access to local doctors/facilities
• Medical Evacuation / Return Home	<ul style="list-style-type: none"> • Covered person is outside of 100 mile radius of residence or permanent assignment. • Transported to (1) nearest hospital or medical facility, (2) his or her residence or country of domicile or (1) and (2) Note: will not automatically be returned home – may send to closest medical facility. • Maximum amount \$250,000 (as of 7/1/11).
• Traveling Companion	Will assist with travel arrangements
• Dependent Child Assistance	Will assist with travel arrangements
• Visit by a Family Member or Friend	Will assist with travel arrangements
• Emergency Medical payment Assistance	Will assist using your financial resources
• Return of Mortal remains	Loss of life due to injury while outside a 100 mile radius from his/her place of residence or permanent assignment. Return to country of domicile up to a maximum of \$250,000 (as of 7/1/11).
• Replacement of Medication / Eyeglasses	Assistance with replacement, using your financial resources.
Emergency Personal Services	
• Sending and receiving emergency messages	Will arrange for assistance
• Emergency Travel Arrangements	Will arrange for assistance
• Emergency Cash	Coordinate with your finances
• Locating Lost luggage or Passport	Will arrange assistance
• Legal Assistance/Bail	Legal Assistance Only
• Interpretation/Translation	Will provide assistance
Pre Trip Information	
• Informational services regarding passport, cultural information, temperature and weather conditions, embassy and consular referrals, foreign exchange rates, travel advisories	Included through 24 hour toll free number

Country of Domicile is defined as the *true fixed and permanent home and principal establishment and to which whenever he/she is absent he/she has the intention of returning*. Residence is defined as *true, fixed and permanent home*. In the case of students, their residence not the dorm or off campus living address.

This schedule is for informational purposes only. In the event of any conflict between this schedule and the policy, the policy language will prevail.